

Pre Go Live Check

For our Customers, the PRE GO-LIVE CHECK aims to review the Intershop 7 system's set up and configuration settings. Our experts' Know-How of „Best Practices“ before going live is used to analyze the actual condition of the system and identify areas for improvement.

Benefits	Scope of Delivery
<ul style="list-style-type: none">• Identification of weak spots• Identification of configuration problems• Knowledge transfer from Intershop to customer	<ul style="list-style-type: none">• checking, analyzing and logging the system with regards to Best Practices• immediate fix of configuration issues if desired• written summary with recommendations

CONTENT

- Analyze the system with regards to „Best Practices“ in the following areas:
 - Database settings (index, setup)
 - Hardware machine configuration
 - Harddisk partitioning, user setup
 - Network- and webserver configuration
 - Application Server settings (properties, configuration settings)
 - Determine installed patches, updates
 - Basic security check (SSL settings, passwords)
 - Operating system (installed packages, required services, security)
 - Known issues

CONDITIONS

- Valid Intershop Support contract

- Description of system environment
- Named technical contact person at customer side or provide access to the system
- Availability at Intershop side (book two weeks in advance)