

# Application Optimization

---

The APPLICATION OPTIMIZATION is an additional Support Service, which bases its scope of delivery on a previously performed Application Review. The findings of this Review are the agenda of what will be implemented in your system. All changes on the system will be tested and documented. Depending on the scope of the tasks, this will be done by a dedicated Support Engineer or forwarded to the Intershop Technical Consulting experts.

Benefits	Scope of Delivery
<ul style="list-style-type: none"><li>• Eliminate performance problems or trouble with the system</li></ul>	<ul style="list-style-type: none"><li>• Implementation of recommendations from prior Application Review</li><li>• Documentation of root causes and impact/feasibility of suggested solutions</li></ul>

## CONDITIONS

- Valid Intershop Support contract
- Description of system environment
- Named technical contact person at customer side or provide access to the system
- Availability at Intershop side (book two weeks in advance)